

UCI Transportation and Distribution Services

COVID-19 Operations Update



UCI TRANSPORTATION & DISTRIBUTION SERVICES IS PRACTICING PHYSICAL DISTANCING DURING COVID-19.

Remote or limited on-site services are available.

Service	Status	Last Update	Contact
Parking Services	Remote Support	4/22/2021	parking@uci.edu
Citation & Adjudication	Remote Support	4/22/2021	citerevw@uci.edu
Sustainable Transportation	Remote Support	1/29/2021	rideshare@uci.edu
Motorist Assistance	Active	3/31/2020	949-824-VIPS (8477)
Emergency Ride Home	Active	3/17/2020	949-824-VIPS (8477)
Guest and Event Services	Limited Service	10/29/2020	949-824-2691
Fleet Services	Limited Service	7/30/2020	fleet@uci.edu
Distribution Services	Limited Service	11/20/2020	dlargent@uci.edu
Document Management	Limited Service	2/18/2021	vrlopez@uci.edu
US Passport Office	Closed	3/17/2020	vrlopez@uci.edu

For information on general services and campus response updates, please visit [UCI's Coronavirus Information Hub](#).

In response to the recent changes made to slow the spread of COVID-19, UCI Transportation is practicing physical distancing and has adjusted its operational practices to support the safety of our campus community. As the campus proceeds to limit access to essential individuals only, the following services remain available. Service updates may be found on our website as the campus response continues to evolve.

PARKING SERVICES – UPDATED 4/22/2021

As shared in UCI's Town Hall held in early February, valid parking permits will be required when parking on campus beginning July 1, 2021. Additional information regarding on-campus parking will be provided in the following weeks. Employee payroll deductions will remain suspended until a new permit is purchased.

Through June 30, UCI Transportation will monitor parking facilities and provide safety patrols to ensure emergency vehicle access to fire lanes and service roads. All parking facilities have sanitation protocols with increased sterilization of high-touch surfaces, including elevator cabins and controls, access keypads, and stairway railings.

Contact

David Puig
Logistics & Support Services Supervisor
dpuig@uci.edu

CITATIONS & ADJUDICATION – UPDATED 4/22/2021

Beginning July 1, on-campus parking permits will be enforced. Per California law, ADA disabled parking stalls require a visible disabled placard. UCI Transportation Services continues to adjudicate and process citation appeals. To pay or appeal your citation, please visit [Parking Citations](#) on our website.

SUSTAINABLE TRANSPORTATION – UPDATED 1/29/2021

Our transit partners are working closely with health officials to prioritize public safety and have implemented adjusted service schedules.

ST Membership Program: Those who commute sustainably may sign up for the 2020-2021 ST Membership through [myCommute](#). Telecommuting has been added to the list of qualifying sustainable commute options. ST members may receive participation incentives, including occasional-use parking permits. **Due to the current parking permit reprieve, use of occasional-use permits is not required to park on campus.**

OC Bus: OC Bus is operating on a modified Saturday schedule with links to train stations operating regularly. Routes 59, 79, 167, 178, and 473 stop at UCI. University Bus Pass memberships are available for purchase on [myCommute](#).

Anteater Express: Limited service available. As of February 1, 2021, the A and N Lines have been discontinued and replaced with the [H Line](#). For more information, visit shuttle.uci.edu.

UCI Medical Center Shuttle: Service between the UCI campus and Medical Center in Orange is temporarily suspended.

iShuttle: All service is temporarily suspended.

Metrolink: Metrolink is operating on a reduced schedule with contactless ticketing through the [Metrolink Mobile App](#). In addition to daily deep cleaning and sanitation, Metrolink trains have been fitted with new antimicrobial air filters to inhibit the spread of up to 99.98% of viruses and bacteria while improving air circulation.

Amtrak: Pacific Surfliner trains are operating on a reduced service schedule.

Commute with Enterprise: OCTA Vanpool will continue offering subsidies to vanpoolers who submit their monthly report if they are continuing to use the vanpool for their commute.

Zipcar: Zipcar currently offers limited service with 4 vehicles still available on campus.

FlixBus: Service is available in Anaheim at ARTIC.

reCycle Bike Fair: The used bike sale is temporarily suspended until further notice.

Contact

Erika Hennon
Acting Sustainable Programs Manager
ehennon@uci.edu

MOTORIST ASSISTANCE – UPDATED 3/31/2020

Our **Motorist Assistance Program** continues to operate with modified service hours. Services such as battery jumpstart, vehicle lockout, emergency gas delivery, and mobile EV charging are available Monday through Friday from 7am-6pm, and Saturday through Sunday from 7am-2pm.

To request this service, call 949-824-VIPS (8477).

Fuel Delivery with Booster: Service is temporarily suspended. For questions, email support@boosterfuels.com.

EMERGENCY RIDE HOME – UPDATED 3/17/2020

T&DS provides emergency trip assistance if your usual transportation is not available. UCI affiliates may request this complimentary service for a one-way ride within a 40-mile radius of the main campus, Monday through Friday from 7am-6pm, and Saturday through Sunday from 7am-2pm.

To request this service, call 949-824-VIPS (8477).

GUEST AND EVENT SERVICES – UPDATED 10/29/2020

Guest and Event Services staff continues to provide essential on-campus work while following health safety guidelines. All event booking and charter services have been suspended until further notice. UCI staff will continue to review State and local public health safety guidelines to determine the availability of future events.

Bike registration is available by pre-registering via **BOTS**. You may complete your registration by making an appointment with Guest and Event Services at 949-824-2691.

Contact

Sheila Nguyen
Customer Relations Manager
sheilan@uci.edu

FLEET SERVICES – UPDATED 7/30/2020

Our Fleet Services staff continues to provide essential vehicle repair services while proceeding with proactive **safety measures and precautions**, such as staggering shifts, practicing physical distancing, and increasing the sanitation frequency of our vehicles.

Contact

Marc Domer
Fleet Services Manager
mdomer@uci.edu

DISTRIBUTION SERVICES – UPDATED 11/20/2020

Campus mail collection and delivery times are reduced until further notice. Departments may drop off outgoing United States Postal Service (USPS) mail at the **North Campus Distribution Center** from 7am-9am. Staff with a valid UCI ID may also retrieve their incoming mail from this location Monday through Friday, 9:30am-10:30am.

All essential campus package deliveries may be rerouted to our North Campus Distribution Center. Deliveries must be made within the timeframe of Monday through Friday from 7am-3pm, and you may pick up your shipments between Monday through Friday from 9:30am-10:30am. If a pick-up time outside of these hours is required, please email Dylan Largent at dlargent@uci.edu or call 949-824-6734.

To ensure that your delivery is accurately rerouted, please use the following recipient name and address:

[Your Department Name- UCInetID]
C/O: North Campus Distribution Center
19182 Jamboree Road
Irvine, CA 92612

Contact

Dylan Largent
Distribution Services Supervisor
dlargent@uci.edu

DOCUMENT MANAGEMENT – UPDATED 2/18/2021

Rapid **scanning services** for processing medical and personnel documents remain operational to support the medical center. As our Document Management team operates on a reduced scanning schedule, we will only accept new projects deemed necessary to support the campus' response to COVID-19.

Departments may drop off documents for PROs scanning at the **North Campus Distribution Center** from Monday through Friday between 7am-3pm.

Contact

Vanessa Lopez
Acting Document Management & Passport Services Manager
vrlopez@uci.edu

U.S. PASSPORT OFFICE – UPDATED 3/17/2020

The UCI Passport Office located at North Campus is closed until further notice. Due to the U.S. Department of State's health advisory, the **National Passport Center** will only serve customers with a qualified life-or-death emergency who require a passport for immediate international travel within 72 hours. For additional information regarding the operation changes in passport services, visit the **U.S. Department of State** website.

Contact

Vanessa Lopez
Acting Document Management & Passport Services Manager
vrlopez@uci.edu