

UCI Transportation and Distribution Services

COVID-19 Operations Update

Transportation and Distribution Services offices are open and essential on-campus services are being provided.

Service	Status	Last Update	Contact
Parking Services	Active	7/1/2021	parking@uci.edu
Citation & Adjudication	Active	7/1/2021	citerevw@uci.edu
Sustainable Transportation	Active	1/25/2022	rideshare@uci.edu
Motorist Assistance	Active	9/22/2021	949-824-VIPS (8477)
Emergency Ride Home	Active	9/22/2021	949-824-VIPS (8477)
Guest and Event Services	Limited Service	11/3/2021	949-824-2691
Fleet Services	Active	9/22/2021	fleet@uci.edu
Distribution Services	Active	10/5/2021	dlargent@uci.edu
Document Management	Active	9/22/2021	vrlopez@uci.edu
US Passport Office	Appointment Only	7/8/2021	vrlopez@uci.edu

For information on general services and campus response updates, please visit [UCI's Coronavirus Information Hub](#).

UCI Transportation and Distribution Services is following the campus' health safety guidelines and policies to support our community, as well as providing the following services to those on campus. Service updates may be found on our website as the campus response continues to evolve.

PARKING SERVICES – UPDATED 7/1/2021

A valid parking permit is required at all times when parking on campus. All previously issued permit hangtags are no longer valid and a new product will need to be purchased prior to parking on campus. UCI faculty, staff, and students may purchase virtual parking permits through the online [myCommute](#) portal with their UCInetID and password. Employee payroll deductions will remain suspended until a new permit is purchased. Students living within two miles of campus may submit a [permit application](#) online. Current parking permit rates may be found on our [website](#).

Contact

David Puig
Logistics & Support Services Supervisor
dpuig@uci.edu

CITATIONS & ADJUDICATION – UPDATED 7/1/2021

On-campus parking permits are enforced 24 hours a day. Per California law, ADA disabled parking stalls require a visible disabled placard. UCI Transportation continues to adjudicate and process citation appeals. To pay or appeal your citation, please visit [Parking Citations](#) on our website.

SUSTAINABLE TRANSPORTATION – UPDATED 1/25/2022

Our transit partners are working closely with health officials to prioritize public safety.

ST Membership Program: Those who commute sustainably may sign up for the 2021-2022 ST Membership through [myCommute](#). Telecommuting has been added to the list of qualifying sustainable commute options. ST members may earn participation benefits, including incentive parking permits.

OC Bus: OCTA has implemented temporary service reductions to regular OC Bus service until further notice. OC Bus is operating on the Saturday schedule (Monday-Saturday). Regular Sunday service has resumed. StationLink routes are operating on the regular Monday-Friday schedule to connect with Metrolink trains. University Bus Pass memberships are available for purchase on [myCommute](#).

Anteater Express: Limited service available. For more information, visit shuttle.uci.edu.

UCI Medical Center Shuttle: Service is suspended until further notice.

iShuttle: Routes 400A, 401B, 403D, and 405F have resumed service. Routes 402C and 404E remain temporarily discontinued.

Metrolink: Metrolink weekday service reduced until further notice. Metrolink weekend service and StationLink routes will continue to operate as scheduled.

Amtrak: Pacific Surfliner trains are operating on a reduced service schedule.

Commute with Enterprise: OCTA Vanpool will continue offering subsidies to vanpoolers who submit their monthly report if they are continuing to use the vanpool for their commute. Minimum vanpool startup occupancy is temporarily reduced from the standard 70% to 50% through June 30, 2022.

Zipcar: Zipcar currently offers limited service with vehicles available on campus.

Flixbus: Limited service is available.

reCycle Bike Fair: The used bike sale is temporarily suspended until further notice.

Contact

Erika Hennon
Sustainable Programs Manager
ehennon@uci.edu

MOTORIST ASSISTANCE – UPDATED 9/22/2021

Our **Motorist Assistance Program** is available Monday-Friday from 7 a.m.-11 p.m. To request this service, call 949-824-VIPS (8477).

Fuel Delivery with Booster: Service is temporarily suspended. For questions, email support@boosterfuels.com.

EMERGENCY RIDE HOME – UPDATED 9/22/2021

T&DS provides emergency trip assistance if your usual transportation is not available. UCI affiliates may request this complimentary service for a one-way ride within a 40-mile radius of the main campus, Monday-Friday from 7 a.m.-11 p.m. To request this service, call 949-824-VIPS (8477).

GUEST AND EVENT SERVICES – UPDATED 11/3/2021

Guest and Event Services staff continues to follow health safety guidelines with careful consideration to support potential on-campus events. The **Complimentary Holiday Shuttle** service is suspended until further notice.

Bike registration is available by pre-registering via **BOTS**. Complete your registration by bringing your bike to the Guest and Event Services or Transportation Office.

Contact

Sheila Nguyen
Customer Relations Manager
sheilan@uci.edu

FLEET SERVICES – UPDATED 9/22/2021

Our Fleet Services staff continues to follow proactive **safety measures and precautions** to provide essential vehicle repair services.

Contact

Marc Domer
Fleet Services Manager
mdomer@uci.edu

DISTRIBUTION SERVICES – UPDATED 10/5/2021

UCI Distribution has resumed departmental USPS mail delivery to on-campus mailboxes. Package pick-up at the North Campus Distribution Facility is no longer available. Please address all deliveries to your office or lab location to avoid a desktop or oversized package delivery recharge fee.

Contact

Dylan Largent
Distribution Services Supervisor
dlargent@uci.edu

DOCUMENT MANAGEMENT – UPDATED 9/22/2021

Rapid **scanning services** is available with standard service. Departments may drop off documents for PROs scanning at the **North Campus Distribution Facility** from Monday-Friday between 7a.m.-3 p.m.

Contact

Vanessa Lopez
Acting Document Management & Passport Services Manager
vrlopez@uci.edu

U.S. PASSPORT OFFICE – UPDATED 7/8/2021

The UCI Passport Office located at North Campus is open by appointment only. Visit passport.uci.edu for office updates and more information on how to schedule and prepare for your appointment.

Contact

Vanessa Lopez
Acting Document Management & Passport Services Manager
vrlopez@uci.edu